

Consumer information

Power Hub is intended for compatible electricity meters with an activated HAN port. The electricity distribution company must activate the meter's HAN port before Power Hub can receive data. The port is often disabled by default.

Power Hub supports 2.4 GHz Wi-Fi; 5 GHz Wi-Fi is not supported. If the electricity meter is located far from the router, a Wi-Fi extender may be needed. The app shows the signal strength to help you find a suitable location for the device. Bluetooth is only used during the initial setup.

Power Hub can send data to the app at frequent intervals (approximately every ten seconds), but the electricity meter determines which values are transmitted and how often. Some electricity meters may have limitations on the available measurement values or update intervals. For example, some meters only send certain values once an hour. Check your electricity meter model, available measurement values and any limitations in the compatibility table.

Power Hub has been tested, verified, and assessed for CE conformity with the cable supplied with the device. The product's functionality and compliance are guaranteed only when Power Hub is used with the supplied cable and a compatible electricity meter and installed according to the installation instructions.

Free essential software and security updates are provided for your Power Hub for at least one year from delivery. Updates are delivered automatically when Power Hub is connected to a Wi-Fi network. Updates may include security fixes, bug fixes, and changes required to maintain compatibility with supported systems and electricity meters.

Compatibility

Electricity meter	Known limitations
Aidon 6534	Some devices may use the HDLC or ASCII protocol; same data
Iskra	-
Kaifa	-
Landis+Gyr	-
Ningbo Sanxing	-
STAR STZ351	-
Strike Technologies	-
Wasion	Only active energy and total power (not phase-specific); no reactive energy or reactive power
Energy Plus	-

