

**SERVICES PRICE LIST FOR DISTRICT HEATING from June 1, 2026**

<b>Services included in the basic fee:</b>	
<ul style="list-style-type: none"> <li>District heating advice</li> <li>Heat exchanger tightness inspection</li> </ul>	<ul style="list-style-type: none"> <li>Expert service for equipment replacement</li> <li>User guidance</li> </ul>
<b>Reading the heat meter</b>	
Collection fee (meter reading or consumption assessment when readings are not provided on time)	€50,00
<b>District heating metering services</b>	
Verification of a correct energy measurement at the customer's request	According to cost
Meter energy pulse interface	According to cost
Installation of meter battery when 230 VAC main power is not available	According to cost
<b>Delivery of customer hourly data (Metered Services Consumption Report, MSCONS)</b>	
Connection/heat consumption site	€18,83 /pc
Message delivery/heat consumption site	€5,26 /month
<b>Contracted water flow</b>	
Review of contracted water flow	€151,82
Flow limiter installed	According to cost
<b>Route key services</b>	
Key retrieval and insertion into the cylinder	Included in the basic fee
Key cylinder transfer	€45,54

*The prices include VAT 25,5%*



<b>Billing, printing and reporting</b>		
	As self-service Online	From customer service
Invoice copy afterwards	Free of charge	€8,00 /invoice
Interval requested by the customer		€10,00 /invoice
Invoice or balance breakdown		€10,00 /pc
Consumption certificate, information on consumption history		€10,00 /pc
Impl. of Consolidated invoicing (min. 1 h)		€45,00 /h
Other tasks billed by the hour (min. 1 h)		€55,00 /h
Reimbursement of incorrect payment, <i>depending on payment method</i>		€5.00–9.00 /reimbursement <i>Free of charge on the following bill or to bank account</i>
<b>Delay in payment</b>		
Payment reminder, consumers		€5,00 /pc (VAT 0%)
Payment reminder, corporate clients		€12,00 /pc (VAT 0%)
Late payment interest		According to the Interest Act
Collection visit at the customer's address		€50,00 /visit
Energy cut-off as a collection measure, consumers		€50,00 (VAT 0%)
Energy cut-off as a collection measure, corporate clients		€62,75
Reconnection of energy		€62,75
<b>Energy consulting</b>		
Monitoring your own energy consumption in the Online Service or mobile application	Free of charge	

The prices include VAT 25,5%

